



102253

October 10, 2006
Via Overnight Delivery

1997-162-C

210 N. Park Ave.
Winter Park, FL
32789

P.O. Drawer 200
Winter Park, FL
32790-0200

Tel: 407-740-8575
Fax: 407-740-0613
tmi@tminc.com

Mr. Doug Pratt
South Carolina Public Service Commission
Synergy Business Park
101 Executive Center Dr.
Saluda Building
Columbia, SC 29210

RE: Talk America Inc
SC Service Quality Report (CLEC)
For the quarter of April 1, 2006 to June 30, 2006

RECEIVED
2006 OCT 11 AM 11:07
SC PUBLIC SERVICE
COMMISSION

Dear Mr. Pratt:

Enclosed please find the SC Service Quality Report (CLEC) for the quarter of April 1, 2006 to June 30, 2006, filed on behalf of Talk America Inc. No check is enclosed as there are no remittance fees due.

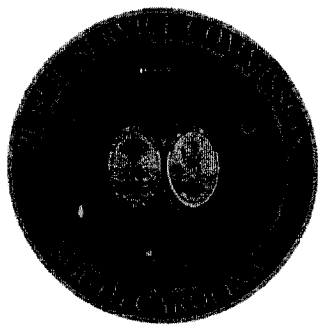
Please acknowledge receipt of this filing by date-stamping the extra copy of this cover letter and returning it to me in the self-addressed, stamped envelope provided for that purpose.

Questions regarding this filing should be directed to my attention at 407-740-8575. Thank you for your assistance in this matter.

Sincerely,

Karen E. Gillespie
Sr. Compliance Reporting Specialist

cc: Margaret Ring - Talk America Inc
file: Talk America Inc - Reporting - South Carolina



PUBLIC SERVICE COMMISSION OF SOUTH CAROLINA
CLEC QUARTERLY SERVICE QUALITY REPORT

SOUTH CAROLINA REGULATED OPERATIONS

COMPANY NAME Talk America Inc.

QUARTER / YEAR Second / 2006

Reporting Month →

April

May

June

Number of South Carolina Customer Access Lines Provided:

via Resale →

0

0

0

via UNE P →

311

277

158

via Other Methods →

0

0

0

Total South Carolina Line Count →

311

277

158

Trouble Reports / Access Line (%) →

1.19

1.05

.47

(Objective: < 7%)

Customer Out of Service Clearing Times (%) →

29

17

50

(Objective: > 85% w/in 24 hrs)

New Installs Completed w/in 5 Days (%) →

0

0

0

(Objective: > 85% w/in 5 working days)

Commitments Fulfilled (%) →

0

0

0

(Objective: > 85%)

Explanation for Objectives Not Met: _____

Does your company use its own switching facilities

to provide services within South Carolina? → YES ☐ or NO ☒

Person Making Report / Contact Information: Francie McComb 215-862-1517

Authorized Signature

Francie McComb, Vice President - Regulatory Affairs

Date

10/04/06